Tidewell Health Plan

Member Appeals
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tidewellhealth.example

Re: Claim 21-0481-77315 - reprocessed

August 12, 2021

IULIIA ZARETCKAIA

8-17 Larkmoor Terrace, Fair Lawn, NJ 07410

Member ID TWH71502936, group CCR-11562

Dear Member,

We reviewed the appeal we received on June 21, 2021. The claim below was first processed as out of network. The provider was in the Tidewell network on the date of service. The claim has been processed again.

Patient	Vera Zaretskaya, dependent
Date of service	02/16/2021
Provider	Bergen Highlands Medical Center, urgent care
Diagnosis reported	L50.0 allergic urticaria
Amount billed	$1,146.00
Network discount	-$389.80
Paid by the plan	-$606.20
Your share: urgent care copay	$150.00

The provider has been told that it may bill you no more than $150.00 for this visit. If you have paid more, the provider must refund the difference. Disregard the statement for $1,146.00 dated April 2, 2021.

You do not need to do anything else. If you disagree with this decision you may ask for an external review within four months of the date of this letter.

Member Appeals Unit