Patient Financial Services
1740 Hensley Fork Drive NW
Cleveland, TN 37311
(423) 555-0170
whitlowmemorial.example

Whitlow Memorial Hospital

Patient Statement

Statement date: September 8, 2026 **Account:** WM-PA-2605-771934

Patient: Lorraine M. Pruitt **Guarantor:** Lorraine M. Pruitt, 2217 Larkmoor Lane NW, Cleveland, TN 37312

Service: inpatient stay, May 20, 2026 to May 22, 2026

Description	Amount
Total charges	$18,412.60
Medicare Part A payment	-$9,870.15
Medicare contractual adjustment	-$6,806.45
Evermont Health Assurance (secondary), denied August 12, 2026	$0.00
Balance due from patient	**$1,736.00**

Payment due: September 30, 2026

The balance is the 2026 Medicare Part A inpatient deductible. Your secondary insurer denied the claim with the message "member name does not match". If you have supplemental coverage, please ask the insurer to correct its records so that we can submit the claim again.

Account note, August 27, 2026: hold placed for 60 days, through October 26, 2026, pending secondary insurance. No payment is due while the hold is in place.

Billing questions: (423) 555-0170, weekdays 8 to 4:30.